

Shibboleth Technical Support Changes

The Consortium [announced](#) a change coming in the near future to the subsidization of technical support via our development team. The change, in brief, is that the Consortium will be funding the development team to provide technical support only to actual [members](#) of the Consortium and not to the community at large. An open support list for the community will continue to exist, as will open access to submit bugs and enhancement requests. The development team itself will be free to spend time on behalf of themselves or their other employers to offer support to non-members as they choose. A [FAQ](#) explaining both the change and the way this is expected to work is now available. Questions can be sent to any of our [mailing lists](#) or via our [contact](#) form.